



DPC is an incredibly simple but effective way to anchor patients in primary care and improve health outcomes

1 DPC Clinicians are paid a flat, monthly rate to care for patients

2 Clinicians have a smaller patient panel
The incentive to drive in-person volume disappears

3 Patients have excellent access to their PCP
Clinicians have more time with patients

4 Care moves from high cost, acute settings to primary care
Patients see improved health outcomes



Unlimited Care

- › Preventive care
- › Chronic disease management
- › Urgent care
- › Coordination with specialist care



No Copay

- › \$0 Copay, completely eliminating any financial barriers to accessing care
- › No claims billed



Unparalleled Access

- › 24/7 access
- › Same or next day appts
- › No wait times at in person appts
- › Average 38 minutes per visit
- › Unlimited virtual consults: video, phone, text & e-mail

Hint Connect is a network of independent, brick-and-mortar Direct Primary Care practices



The Care Model

Hint Connect Direct Primary Care (DPC) clinicians provide all-access, proactive primary care and charge one flat monthly fee



Our Value Add

- › Single entry point to DPC practices
- › Standardized network offering
- › Vetted DPC practices for high quality patient care



Where We Are

- › Our network spans 43 states with >620 DPC practices not found in any insurance network
- › All practices offer full virtual access for patients



Our Technology

Hint Connect is powered by Hint Core, the industry-leading software for employer enrollment, eligibility, and payments for DPCs

MEMBER OUTCOMES

4

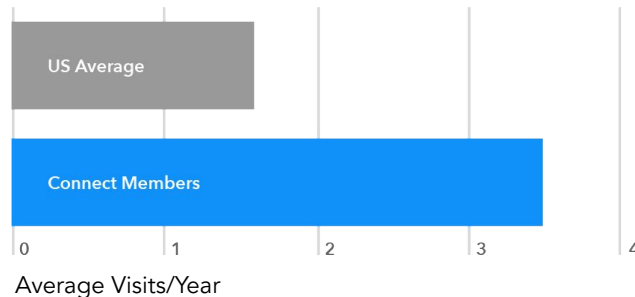
DPC patients are more satisfied and engaged with primary care, and experience better health outcomes than patients in fee-for-service primary care

85% Engagement Rate

Hint Connect patients with a PCP visit over 12 months (96.7% for patients with at least 1 chronic condition!)

2.8^x More Engaged

With primary care

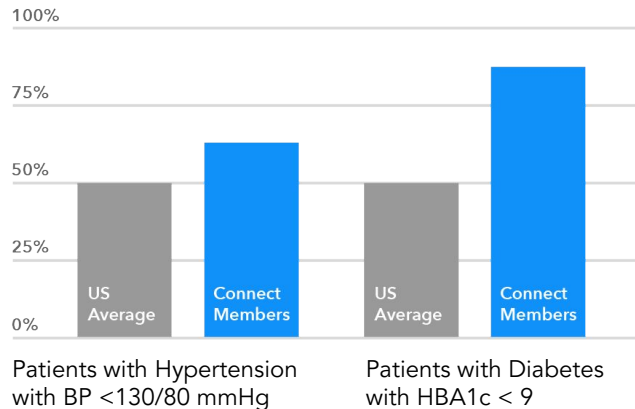


70⁺ Net Promoter Score

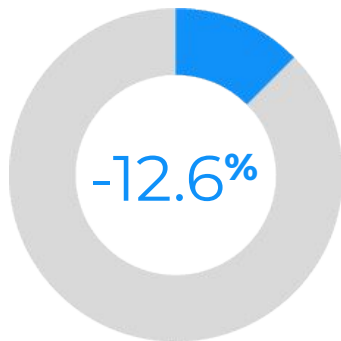
Patients actually love their healthcare

~2^x As Likely

To have chronic diseases under control

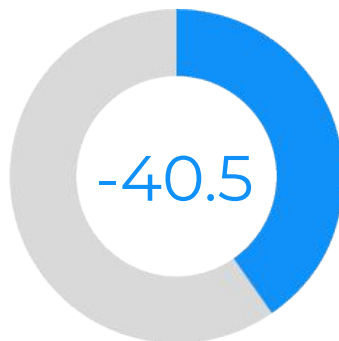


Employers experience a reduction in healthcare utilization and claims cost in higher cost settings due to accessibility of primary care and improved employee health



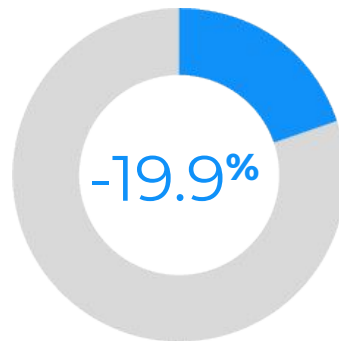
Reduction in Claims Cost

Compared to control group



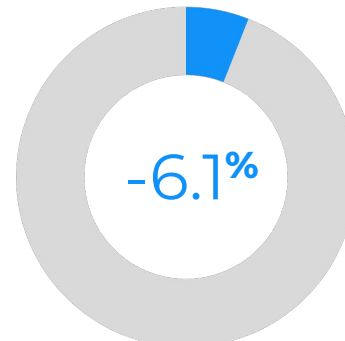
Reduction in ED Visits/1000

Compared to control group



Reduction in IP Hosp Admit Rate

Compared to control group



Reduction in OP Surgery Spend

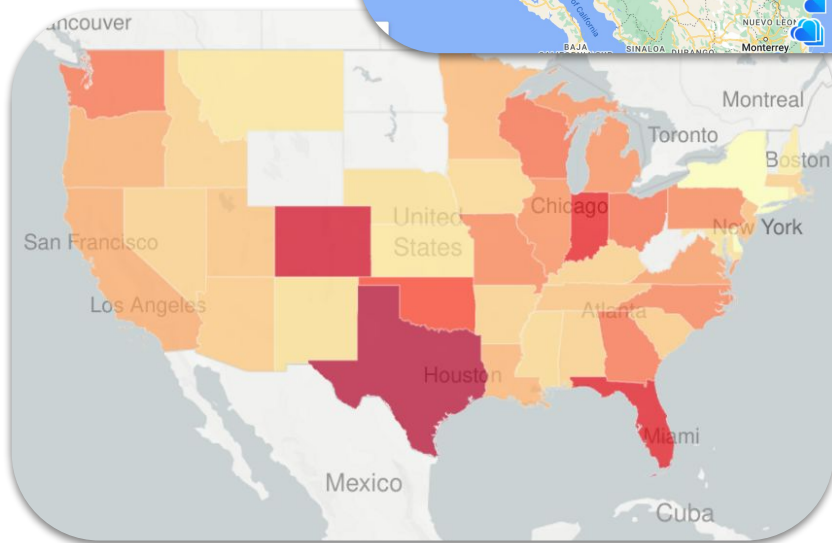
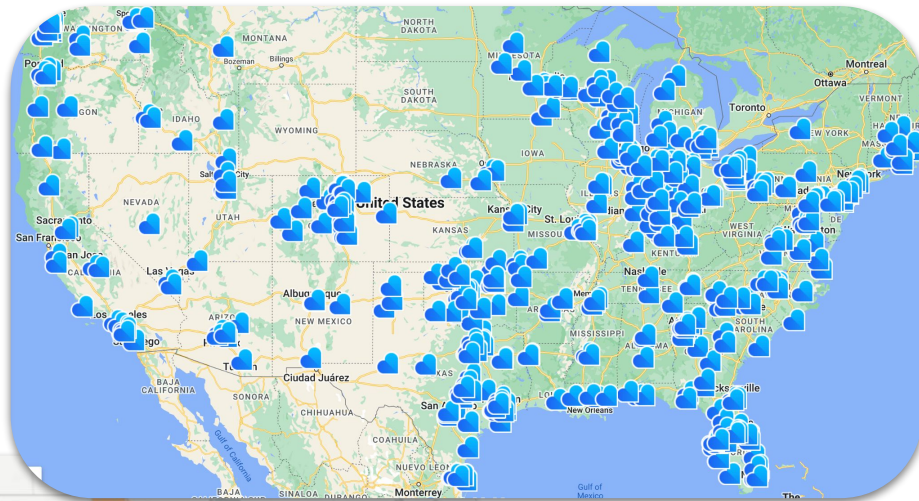
Compared to control group

HINT CONNECT FOOTPRINT

620⁺ On the ground locations

43 Active number of states

20⁺ New locations added/month



connect.hint.com/network

Hint Connect's fees are flat, transparent, and incentive-aligned

Aligned Incentives

We are paid when members are engaged (per enrolled member per month)

Low administrative overhead

Most of the fee goes where it should—to the clinician

Transparency

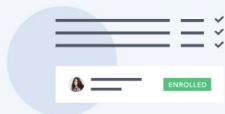
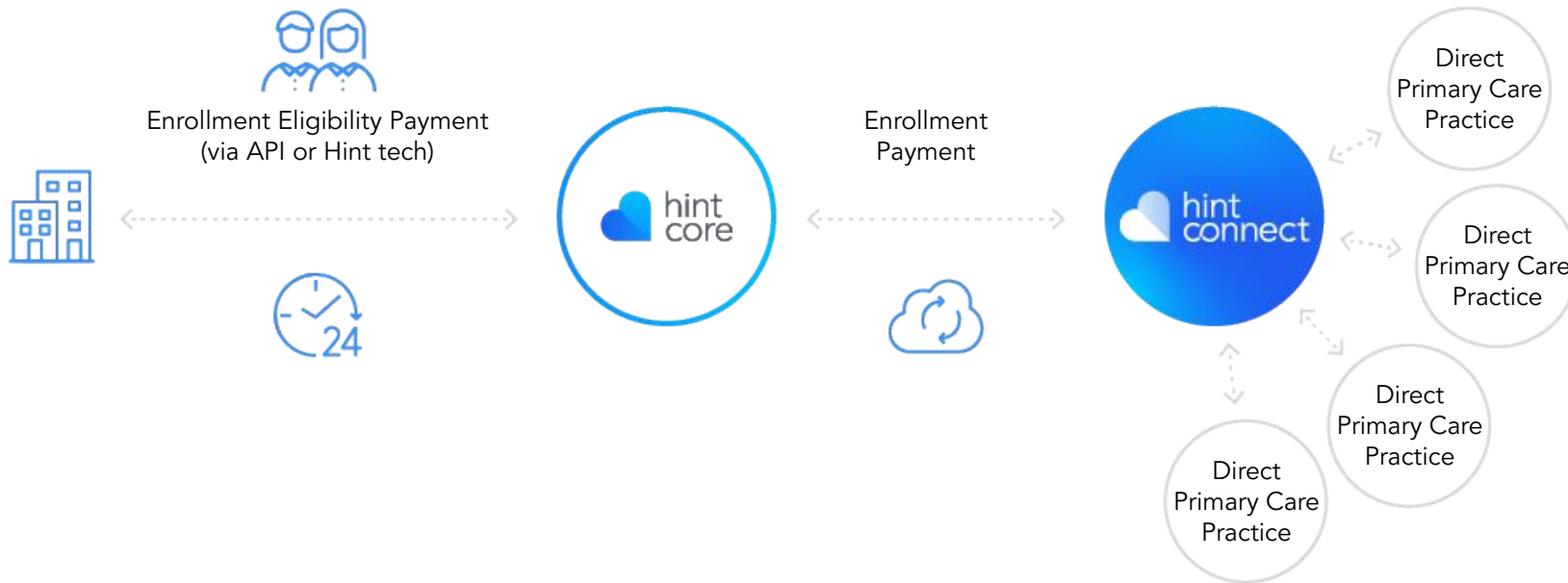
You know where your spend is going

| COMPONENT | FEE |
|-----------------------|---------------------------|
| DPC Provider Services | › Adults ~\$85 PEMPM |
| | › Children ~\$45 PEMPM |
| | › Virtual only \$40 PEMPM |
| Administrative Fee | \$4-5 PEMPM |

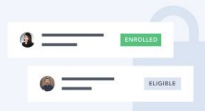
ENROLLMENT AND FINANCIAL FLOW

8

Hint Connect runs on Hint Core technology, simplifying eligibility management, enrollment into the benefit, provider selection, and payment; we are compatible with most TPAs



Flexible & Configurable
Handle multi-company files, complex plan designs, and custom fields.



Secure & HIPAA-Compliant
Put compliance on autopilot, ensuring your patient data is always secure.



Appendix

Hint Connect creates a single, simple entry point to Direct Primary Care powered by our best-in-class technology

Before Hint Connect

No network; many contracts

No directory; difficult to locate DPCs

Each DPC offers a different set of services

No way to vet quality and credentials of DPCs

TPA or employer manages enrollment and payment to each DPC separately

With Hint Connect

One single contract

Easy to match employees to DPCs

Standardized services for an equitable benefit

Hint Connect vets DPCs and ensures proper licensing and credentialing

Eligibility, enrollment and DPC payment managed by best-in-class Hint technology

Improving the **CARE** experience



BowTie Health Guardianship™ Care

- 24/7 Urgent Care
- Direct Primary Care
- Nurse Navigation
- Mental Health Counseling
- Health Coaching
- Wellness / Risk Assessment
- Chronic Condition Management
- Rx Needs
- Member Portal

→ Prior Authorization

→ Network Navigation

→ Care Coordination

→ Price Shopping

→ Access/Billing Questions

→ Rx Questions

Direct Primary Care provides unlimited, omnichannel access to a personal physician at no additional cost to the patient



Unlimited Care: In-Person & Virtual

- › No cap on visits
- › No limit on the number of virtual encounters
- › No additional costs for being more complex



No Additional Cost to Patients

- › \$0 copay, completely eliminating any financial barriers to accessing care



Unparalleled Access

- › Same or next day appts
- › No wait time before visits
- › 24/7 access to your personal doctor
- › Average 38 minutes per visit



Personalized Care Navigation

- › Physician-informed referrals to specialists
- › Two way communication with specialists
- › Coordination across point solutions



Broad Scope of Care

- › More time for complex patients
- › Peer to peer consults



Omnichannel Access

- › Clinicians with office in the community
- › Unlimited virtual consults: video, phone, text & e-mail